# Numbers don't add up
Posted by peterva - 08 Sep 2013 05:47

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Hi, I have Joomla 2.5.14, Virtuemart 2.0.22c and Sales Analytics 3.0.3.

In my webshop, the numbers for my sales don't add up. For example:

date range: 1 august 2013 - 31 august 2013

Gross Income  €7.753,40

Net Income  €9.125,18

Taxes  €1.907,92

Shipment Costs  €471,90

Shipment Taxes  €0,00

# Orders 155

# Items 324

Coupon Discount €1.116,95

Order Discount €-1.150,05

How can the Gross Income ever be lower than the Net Income? I have tried to add or substract taxes, discounts and shipping costs from the Gross Income, but I never get a matching result.

In this particular month, most of the items sold were on sale. These had a price override in the Virtuemart 'override' field. I suppose the difference between 'final price' and 'override price' shows up in the Order Discount number. Still, if I add this up to the Gross Income (instead of substracting) it still doesn't make sense.

Can you help fix this? Thanks!

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