

## Incorrect Multiplication of gross values

Posted by quayfee - 04 Feb 2011 18:00

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Hi,

Having installed last weekend (thanks again for the great support), I handed the installation over to my client and they have found some inconsistencies in the calculations.

It appears that things are being multiplied incorrectly.

One example is in the 'Customers > Top Gross income' Report. The gross value is being multiplied by the number of items ordered. So one order is for £109.20 (5 products), but the gross income for that customer (who only placed that order) is shown as £546, not £109.20. This is for all orders and appears to be across all customer based reports.

Please let me know if you would like further information.

I should also point out that my client also said that he was impressed with the potential of the suite and was looking forward to using it for a long time.

Many Thanks

Keith

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