

split deprecate and display problem (on php 5.2 and php 5.3)

Posted by astraliquid - 29 Mar 2013 10:05

Just installed Sales Analytic

on PHP 5.2 there is no error but the screen is all messed up (See attachment)

on PHP 5.3 there are split deprecated warning all over and the screen is out too..

no title, menus and everything goes to the left..

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Re: split deprecate and display problem (on php 5.2 and php 5.3)

Posted by astraliquid - 05 Apr 2013 16:59

1 week into this and there is no support reply???

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Re: split deprecate and display problem (on php 5.2 and php 5.3)

Posted by latitudweb - 05 Apr 2013 19:48

Hello Kevin,

Sorry for the delay. We were on holidays in Spain.

About your questions:

On PHP 5.2, it seems the components have not been correctly installed. They are missing some css files. You can try to uninstall them (com_atend & com_salesanalytics), and the re-install again. It should work the issue out.

If the same happens with PHP 5.3, please try also to re-install the components.

About the deprecated warnings and some other PHP notices, we have released a new version that works it out. Please go to our download section here: analytictools.latitudweb.com/downloads/d...sales-analytics.html and install the latest release.

Kind regards.

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Re: split deprecate and display problem (on php 5.2 and php 5.3)

Posted by astraliquid - 06 Apr 2013 06:33

Thank you for the reply

The 5.3 deprecated message is gone now with the new files but the page format is still not working.

I tried to re install and check the folders, the css are there but the path is not right.

The problem is the backward slash created by your app :

Can you change your code and provide new installation file again?

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Re: split deprecate and display problem (on php 5.2 and php 5.3)

Posted by astraliquid - 20 Apr 2013 11:53

why there is no reply from your company again? you on holiday again? its bbeen more than 2 weeks!

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Re: split deprecate and display problem (on php 5.2 and php 5.3)

Posted by latitudweb - 22 Apr 2013 00:58

Hi astraliquid,

You're right. Please check our latest version to work the issues out.

You can get it from our download section here: analytictools.latitudweb.com/downloads/d...sales-analytics.html

Kind regards.

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