

Reports by Product Categories not working.

Posted by couchguitarstraps - 24 Jun 2014 11:39

Hi I have installed your extension and checked that Product categories are not working it throws an error.

SQLSTATE[42S02]: Base table or view not found: 1146 Table
'couchgui_magento.catalog_category_flat_store_Array' doesn't exist

#0 /chroot/home/couchgui/couchguitarstraps.com/html/lib/Varien/Db/Statement/Pdo/Mysql.php(110):
Zend_Db_Statement_Pdo->_execute(Array)

#1 /chroot/home/couchgui/couchguitarstraps.com/html/app/code/core/Zend/Db/Statement.php(291):
Varien_Db_Statement_Pdo_Mysql->_execute(Array)

#2 /chroot/home/couchgui/couchguitarstraps.com/html/lib/Zend/Db/Adapter/Abstract.php(479):
Zend_Db_Statement->execute(Array)

#3 /chroot/home/couchgui/couchguitarstraps.com/html/lib/Zend/Db/Adapter/Pdo/Abstract.php(238):
Zend_Db_Adapter_Abstract->query('SELECT IF(c.nam...', Array)

#4 /chroot/home/couchgui/couchguitarstraps.com/html/lib/Varien/Db/Adapter/Pdo/Mysql.php(428):
Zend_Db_Adapter_Pdo_Abstract->query('SELECT IF(c.nam...', Array)

#5 /chroot/home/couchgui/couchguitarstraps.com/html/lib/Zend/Db/Adapter/Abstract.php(734):
Varien_Db_Adapter_Pdo_Mysql->query('SELECT IF(c.nam...', Array)

#6
/chroot/home/couchgui/couchguitarstraps.com/html/app/code/community/Latitudweb/Salesanalytics/Model/Report.php(156): Zend_Db_Adapter_Abstract->fetchAll('SELECT IF(c.nam...')

#7
/chroot/home/couchgui/couchguitarstraps.com/html/app/code/community/Latitudweb/Salesanalytics/Model/Report.php(71): Latitudweb_Salesanalytics_Model_Report->_fetchData()

#8
/chroot/home/couchgui/couchguitarstraps.com/html/app/code/community/Latitudweb/Salesanalytics/Model/Report.php(55): Latitudweb_Salesanalytics_Model_Report->createReport()

#9 /chroot/home/couchgui/couchguitarstraps.com/html/lib/Varien/Object.php(112):
Latitudweb_Salesanalytics_Model_Report->__construct()

#10
/chroot/home/couchgui/couchguitarstraps.com/html/app/code/core/Mage/Core/Model/Config.php(1348):
Varien_Object->__construct(Array)

#11 /chroot/home/couchgui/couchguitarstraps.com/html/app/Mage.php(462):

```
Mage_Core_Model_Config->getModelInstance('salesanalytics/...', Array)
```

#12

```
/chroot/home/couchgui/couchguitarstraps.com/html/app/code/community/Latitudweb/Salesanalytics/controllers/Adminhtml/ReportController.php(63): Mage::getModel('salesanalytics/...')
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#13

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/chroot/home/couchgui/couchguitarstraps.com/html/app/code/community/Latitudweb/Salesanalytics/controllers/Adminhtml/ReportController.php(49):
```

```
Latitudweb_Salesanalytics_Adminhtml_ReportController->_displayReport()
```

#14

```
/chroot/home/couchgui/couchguitarstraps.com/html/app/code/core/Mage/Core/Controller/Varien/Action.php(418): Latitudweb_Salesanalytics_Adminhtml_ReportController->displayReportAction()
```

#15

```
/chroot/home/couchgui/couchguitarstraps.com/html/app/code/core/Mage/Core/Controller/Varien/Router/Standard.php(250): Mage_Core_Controller_Varien_Action->dispatch('displayReport')
```

#16

```
/chroot/home/couchgui/couchguitarstraps.com/html/app/code/core/Mage/Core/Controller/Varien/Front.php(172):
```

```
Mage_Core_Controller_Varien_Router_Standard->match(Object(Mage_Core_Controller_Request_Http))
```

```
#17 /chroot/home/couchgui/couchguitarstraps.com/html/app/code/core/Mage/Core/Model/App.php(354): Mage_Core_Controller_Varien_Front->dispatch()
```

```
#18 /chroot/home/couchgui/couchguitarstraps.com/html/app/Mage.php(683):
```

```
Mage_Core_Model_App->run(Array)
```

```
#19 /chroot/home/couchgui/couchguitarstraps.com/html/index.php(87): Mage::run("", 'store')
```

#20 {main}

I have checked your sql installer file and there was no such create table command which will generate this table and i have checked in other system db also and by default we don't have this table "atalog_category_flat_store_Array"; we have atalog_category_flat_store_1 etc.

Please suggest whats the issue?

Need to get back to client with successful instalation.

Waiting for your reply

Regards,

Jyoti

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Re: Reports by Product Categories not working.

Posted by couchguitarstraps - 25 Jun 2014 12:00

Any update please?

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Re: Reports by Product Categories not working.

Posted by gqueipo - 25 Jun 2014 13:24

Hi Jyoti,

It is the same problem I have, also manufacturers reports are not displayed, dont know if you have also that problem.

I sent a support ticket one month ago, and havent received support at all,it is a shame because it could be the best reports system for Magento, but the support with these guys is beyond terrible.

I suggest you tell your client that categories wont work and keep using other reports, or uninstall it and request a refund. I really dont think they will give you a solution nor service at all.

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Re: Reports by Product Categories not working.

Posted by latitudweb - 25 Jun 2014 17:24

Hello guys,

Sorry for the delay, we've been really busy this last week.

A new release was planned last week to improve the Product Categories and Manufacturers reports, and also include some new Inventory reports (a new report area), but it has been delayed to this week. Probably it would be released this same week in a couple of days. We will notify this new release via our usual channels: website, newsletters, RSS feeds, and marketplaces.

Please, once it's released, update your Sales Analytics installations using this release and check whether the issues have been worked out.

Kind regards, and sorry again for the delay.

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Re: Reports by Product Categories not working.

Posted by couchguitarstraps - 08 Jul 2014 04:12

Is the new release out?

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Re: Reports by Product Categories not working.

Posted by gqueipo - 10 Jul 2014 00:36

What happened with the new version. It supposed to be live one month a go....

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Re: Reports by Product Categories not working.

Posted by vaporboost - 18 Jul 2014 06:29

same problem here

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Re: Reports by Product Categories not working.

Posted by latitudweb - 14 Aug 2014 13:21

Please check this new FAQ article that explains how to enable the Product Categories reports: analytictools.latitudweb.com/forum/27-FAQ-inventory-reports.html

We also remind you that there is a new Sales Analytics release, version 1.1.1, that includes Inventory reports and some bug fixes. It can be downloaded here: [analytictools.latitudweb.com/downloads/d...to/categories/6.html](https://analytictools.latitudweb.com/downloads/downloads-to-categories/6.html)

Kind regards.

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