

Component does not work

Posted by mcanova - 17 Feb 2011 14:02

Hello,

I installed the component, but it does not work. Neither link works.

See a screenshot:

www.marcoscanova.com.br/lixo/backend_socialanalytics.png

What is causing this?

PS.: I downloaded the latest version (1.1.1)

Thanks.

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Re: Component does not work

Posted by mcanova - 17 Feb 2011 14:05

...PS2.: JomSocial version 2.0.4

Thanks.

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Re: Component does not work

Posted by latitudweb - 17 Feb 2011 14:46

Hi mcanova,

The only issue is that the component is not loading the css and the javascript files. Don't worry, it can be easily worked out. (Please take a look to this post, from answer #3: analytictools.latitudweb.com/support

[t/for...g-virtuemart-14.html](#)

).

To work it out on Social Analytics, all you have to do is changing the
/administrator/components/com_socialanalytics/views/report/tmpl/layout.php file, line #88 from

```
$document->addScript(DS.'administrator'.DS.'components'.DS.'com_socialanalytics'.DS.'assets'.DS.'js'.DS.'report.js');
;
```

to

```
$document->addScript(DS.'components'.DS.'com_socialanalytics'.DS.'assets'.DS.'js'.DS.'report.js');
```

And line #89 from

```
$document->addStyleSheet(DS.'administrator'.DS.'components'.DS.'com_socialanalytics'.DS.'assets'.DS.'css'.DS.'report.css');
;
```

to

```
$document->addStyleSheet(DS.'components'.DS.'com_socialanalytics'.DS.'assets'.DS.'css'.DS.'report.css');
```

Check that the administrator folder is removed from the path, because in your configuration it seems it is being loaded twice

If you have any questions about how to make this change, please let us know and we'll help you.

It seems on some Joomla configurations this issue raises. We'll work it out in a new release.

Kind regards.

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Re: Component does not work

Posted by mcanova - 17 Feb 2011 17:09

Hello,

I deleted the words "DS." you entered the code, like this:

```
$document->addScript('components'.DS.'com_socialanalytics'.DS.'assets'.DS.'js'.DS.'report.js');
```

```
$document->addStyleSheet('components'.DS.'com_socialanalytics'.DS.'assets'.DS.'css'.DS.'report.css');
```

... now works normally.

Thanks!

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