

Fatal error: Class 'SocialAnalyticsConfig'

Posted by gummer - 11 Jun 2012 22:07

When trying to export data or graph - get this error:

Fatal error: Class 'SocialAnalyticsConfig' not found in
/home/psncorp/public_html/demos/hospital/administrator/components/com_socialanalytics/lib/export/graph.php on line 24

Any ideas on a fix.

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Re: Fatal error: Class 'SocialAnalyticsConfig'

Posted by latitudweb - 11 Jun 2012 22:37

Hi gummer,

The graph export feature is only experimental. But you shouldn't have any issue with the datasheet export.

With it, you can easily create the graph using, for example, Microsoft Excel.

Kind regards.

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Re: Fatal error: Class 'SocialAnalyticsConfig'

Posted by gummer - 11 Jun 2012 22:50

Actually, I get this error on the datasheet export:

Fatal error: Class 'SocialAnalyticsConfig' not found in
/home/psncorp/public_html/demos/hospital/administrator/components/com_socialanalytics/lib/export/spreadsheetsheet.php on line 34

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Re: Fatal error: Class 'SocialAnalyticsConfig'

Posted by projects - 16 Jul 2012 08:27

Hi,

I am also facing the same issue.

Fatal error: Class 'SocialAnalyticsConfig' not found in
web/content/administrator/components/com_socialanalytics/lib/export/graph.php on line 23

Please help ...

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