Has Product Categories been thoroughly checked?

Posted by buffdownunder - 28 Feb 2013 07:52

I installed SA today and gave it a go. I need SA to reconcile my accounts on a product category basis. That's why the product category analysis is the most important for me.

My system is:

Joomla 1.5.26

Atend 1.1

SA 2.1 - Settings are Mdate and Shipping as success

VM 1.1.9

I quickly realised that the Gross Income Percentages view in the Product Categories section doesn't match up. In order to test it I calculated the data on an Excel Spreadsheet and compared it to the Sales-Gross Income view. I assumed that that view is correct because it is the most basic.

Sales-Gross Income matches my Excel data but the Success dates are off. I processed orders on July 2 and July 6. SA shows me July 1 and July 5. If there is any reason for this I would be happy to know how to change it.

The Product Categories view doesn't match up at all.

-The Gross income is wrong.

-The #order is wrong. It lists the number of items per category. Not the number of orders

-It lists one category without any name. It must be the "Original Buff®" category but I can't figure out why it doesn't assign the items there.

-The #items is something I could not figure out. Please advice what this is

-The #Products is something I could not figure out. Please advice what this is

I have created screen-shots from both views and my Excel-list for you to have a look but I can't upload them. The system doesn't allow me. I'll send them via email. Hope we can solve this fast.

Best Regards,

Edward

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Re: Has Product Categories been thoroughly checked?

Posted by buffdownunder - 28 Feb 2013 08:13

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buffdownunder wrote:

-It lists one category without any name. It must be the "Original Buff®" category but I can't figure out why it doesn't assign the items there.

I figured this one out by chance. The products don't exist any more in the database they have been purged. The calculation is correct for these 3 items.

Regards,

Edward

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Re: Has Product Categories been thoroughly checked?

Posted by buffdownunder - 28 Feb 2013 08:21

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buffdownunder wrote:

-The Gross income is wrong.

It isn't if you consider Freight costs an income in the Sales view. Of course in the Category view it isn't possible as you can't break down the freight costs per category.

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