

## No previous data are

Posted by ciprivillares - 15 Jan 2013 08:50

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Good morning.

I just installed sales analytics, but I only listed the sales of the previous day, not those of the previous week or month.

How do I appear above data, since changing the date range is not listed?

Thank you very much.

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## Re: No previous data are

Posted by latitudweb - 15 Jan 2013 14:14

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Hi ciprivillares,

Thanks for your interest in our prouducts.

It may be that you need to set your &quot;Successful order status&quot; in the Sales Analytics settings, under the Integration tab.

Select one or more Successful order status for your online store. Only those transactions considered successful are displayed in the reports.

For example, if you are shipping products to your customers, your successful order status is probably &quot;Shipped&quot;; whereas if your customers download digital goods on your store, your successful order status is probably &quot;Confirmed&quot;.

Kind regards.

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## Re: No previous data are

Posted by ciprivillares - 15 Jan 2013 16:22

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Ok, thank you very much.

Another question ... that number of articles in the field has number of items? It does not reflect the actual number of items sold.

Thank you.

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