Sales Analytics Not Working

Posted by saraheagle - 13 Apr 2017 09:23

No charts or data shows in the admin area.

If you click on the "Data" button you get

An error has occurred.

0 Call to a member function get() on null

Please see attachment

Thanks

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Re: Sales Analytics Not Working

Posted by saraheagle - 13 Apr 2017 09:25

Forgot to say I have just downloaded latest Sales Analytics 4.0.

Joomla Joomla! 3.6.5 & VirtueMart 3.2.1

Thanks

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Re: Sales Analytics Not Working

Posted by postkat - 23 Apr 2017 12:32

Don't expect any help from latitudweb.

The blank page is caused by using SSL while all source links in Sales Analytics are non SSL.

The soluition to this problem is to download all com_salesanalytics and com_atend files and use a find and replace tool to replace all http: with https:

Upload the changed files and the SSL problem is solved.

When the blank page is solved you wil find another problem: the data export button doesn't work.

I have posted the solution to that problem on this post

Regards,

Dorine

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Re: Sales Analytics Not Working

Posted by saraheagle - 24 Apr 2017 14:50

Thank you so much Dorine, you've saved me a lot of time and brain strain!

This fix worked perfectly. A pity that latitudweb couldn't be bothered to help.

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