## Analytic Tools for Joomla! by Latitud WEB - Analytic Tools for Magento and Joomla! Generated: 25 April, 2024, 09:14

Getting Errors generating User reports Posted by smartin - 09 Nov 2011 21:51
We are getting the following error after applying the 1.21 patch
Fatal error: Class 'SocialAnalyticsConfig' not found in /home/hpsocial/public_html/sharesafe/administrator/components/com_socialanalytics/views/report/tmpl/layout8.php on line 186
The following report is one of several we get it on "Users: Top Users, by Views (on Last Login)
"
See attachment.
Thanks!
Re: Getting Errors generating User reports Posted by gummer - 12 Jun 2012 21:38
I am also getting this error. What is the fix?
Re: Getting Errors generating User reports Posted by latitudweb - 10 Jul 2012 10:34
Dear friends,
It seems there is an issue with this patch. You can safely remove line #186 at layout8.php.
The one that says:

## Analytic Tools for Joomla! by Latitud WEB - Analytic Tools for Magento and Joomla! Generated: 25 April, 2024, 09:14 \$config =& SocialAnalyticsConfig::getInstance(); Because these values are loaded before in the code. We'll release an updated version to work the issue out.

Kind regards.