All data is zero
Posted by shirend - 18 Jun 2014 14:08

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Hi I have just installed web analytics in Joomla 1.5 which went fine but its not showing any data?

Thanks Chris

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Re: All data is zero
Posted by latitudweb - 18 Jun 2014 16:32

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Hello Chris,

We need more information to work the issue out.

What reports are you getting no data from? All of them? Some? Or just one?

Could you send us some screenshots?

Kind regards.

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Re: All data is zero
Posted by shirend - 19 Jun 2014 09:50

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Hi Thank you for the speedy response. The only report that is showing any data is the login section.

I have added a screen dump of the first page. Let me know if you would like more.

Not sure if the Attachment option is working below so I will email you a copy of the image to your info email address.

Thanks

Chris

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Re: All data is zero
Posted by shirend - 11 Jul 2014 19:11

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analytictools.latitudweb.com/components/.../emoticons/devil.png

Can someone have the decency to respond! You take the money but it does not work and you don't respond?

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